Global Reporting Initiative (GRI) Index

Keurig Green Mountain's <u>Fiscal 2015 Sustainability Report</u> is aligned with the Global Reporting Initiative's (GRI) G4 Sustainability Reporting Guidelines and the Food Processing Sector Supplement, at the core level. The elements and information for the guidelines are in the index below.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission					
GENERAL STAND	GENERAL STANDARD DISCLOSURES								
Strategy and Ana	alysis								
Strategy and Analysis	G4-1	CEO statement on sustainability	Fully	Overview: Executive Letters (pp. 4-8) <u>Annual Report Form 10K 2015</u> (pp. 3-11, 30-33) Keurig Green Mountain website: <u>Our Next Chapter</u>					
Strategy and Analysis	G4-2	Description of key impacts, risks, and opportunities.	Fully	Overview: Chief Sustainability Officer Letter (pp. 5-7) and Our Strategy (pp. 12-13) <u>Annual Report Form 10K 2015</u> (pp. 12-24)					
Organizational P	rofile								
Organizational Profile	G4-3	Name of the organization.	Fully	Overview: Our Company (pp. 8)					
Organizational Profile	G4-4	Primary brands, products, and/or services.	Fully	Overview: Our Company (pp. 8-9) Annual Report Form 10K 2015 (pp. 3-4)					
Organizational Profile	G4-5	Location of organization's headquarters.	Fully	Annual Report Form 10 K 2015 (p. 12)					

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission		
Organizational Profile	G4-6	Number of countries where the organization operates, and countries with major operations or relevant to sustainability issues	Fully	Overview: Our Company (pp. 8-9)		
Organizational Profile	G4-7	Nature of ownership and legal form.	Fully	Overview: Vice Chairman of the Board Letter (p. 4) Overview: Governance and Management (p. 10)		
Organizational Profile	G4-8	Markets served.	Fully	In 2015, Keurig Green Mountain served markets in the United States and Canada. <u>Annual Report Form 10K 2015</u> (pp. 3-8)		
Organizational Profile	G4-9	Scale of the reporting organization.	Fully	Overview: Our Company (pp. 8-9) Annual Report Form 10K 2015 (pp. 3-8)		
Organizational Profile	G4-10	Employees by employment contract and gender.	Fully	Overview: Our Company (pp. 8-9) Our People and Communities: Working at Keurig Green Mountain (p. 92) All of our employees are in North America. Part time employees represent less than 1 percent of our workforce. Information about temporary workers is provided on p. 10 of our Annual Report Form 10K 2015.		
Organizational Profile	G4-11	% employees covered by collective bargaining agreements.	Fully	Annual Report Form 10K 2015 (p. 10)		

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission			
Organizational Profile	G4-12	Supply chain description.	Fully	Strong Supply Chains (pp. 59-68)			
Organizational Profile	G4-13	Significant changes to size, structure, or ownership.	Fully	Overview: Vice Chairman of the Board Letter (p. 4) Overview: Governance and Management (p. 10) Annual Report Form 10-K 2015 (p. 36)			
Organizational Profile	G4-14	Whether and how the precautionary approach or principle is addressed.	Fully	Keurig Green Mountain supports the precautionary princip to guide its actions; we routinely evaluate a wide range of risks and take precautionary steps where warranted.			
Organizational Profile	G4-15	Externally developed economic, environmental, and social charters, principles, or initiatives the organization subscribes or endorses.	Fully	Overview: About This Report (p. 20) Strong Supply Chains: Sourcing Responsibly (p. 71-78)			
Organizational Profile	G4-16	Association memberships.	Fully	Overview: Stakeholder Engagement (p. 19) We belong to a number of industry and multi-stakeholder groups and associations. The following are the memberships of strategic importance to our business and our sustainability strategy: • Association of Home Appliance Manufacturers • AIM Progress • Grocery Manufacturers' Association • Specialty Coffee Association of America			

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
				 BSR Vermont Business for Social Responsibility Sustainable Packaging Coalition
Identified Materi	al Aspects a	nd Boundaries		
Identified Material Aspects and Boundaries	G4-17	Entities included in consolidated financial statements and if any are not in report.	Fully	Overview: Our Company (pp. 8-9) Annual Report Form 10K 2015 (pp. 1-3)
Identified Material Aspects and Boundaries	G4-18	How define report content and aspect boundaries. How implemented Defining Report Content principles.	Fully	Overview: Materiality Analysis (p. 15)
Identified Material Aspects and Boundaries	G4-19	Material aspects.	Fully	Overview: Materiality Analysis (p. 15) Supplementary GRI Content: Material Issues Boundaries (p. 34)
Identified Material Aspects and Boundaries	G4-20	Boundary of material aspects within the organization.	Fully	All of our material issues, and the related GRI aspects, are material for all of Keurig's operations.
Identified Material Aspects and Boundaries	G4-21	Boundary of material aspects outside the organization.	Fully	Supplementary GRI Content: Material Issues Boundaries (p. 34)

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission			
Identified Material Aspects and Boundaries	G4-22	Effect of restatements.	Fully	Explanations of restatements, where relevant, are included as notes to the data charts and tables.			
Identified Material Aspects and Boundaries	G4-23	Significant changes from previous reporting period.	Fully	No significant changes in report aspects or boundaries. Changes to data scope are provided as notes to the data in the report.			
Stakeholder Engagement							
Stakeholder Engagement	G4-24	Stakeholder groups engaged by the organization.	Fully	Overview: Stakeholder Engagement (pp. 19-20) Keurig Green Mountain Website: Stakeholder engagement Table			
Stakeholder Engagement	G4-25	How these stakeholders are identified and selected.	Fully	Overview: Stakeholder Engagement (pp. 19-20) Keurig Green Mountain Website: Stakeholder Engagement Table			
Stakeholder Engagement	G4-26	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Fully	Overview: Stakeholder Engagement (pp. 19-20) Keurig Green Mountain Website: Stakeholder Engagement Table			

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission		
Stakeholder Engagement	G4-27	Key concerns raised through stakeholder engagement, and how the organization responded.	Fully	Overview: Stakeholder Engagement (pp. 19-20) Keurig Green Mountain website: Stakeholder Engagement Table Supplementary GRI Content: Material Issues Boundaries (p. 34)		
Report Profile						
Report Profile	G4-28	Reporting period.	Fully	Overview: About this Report (p. 20)		
Report Profile	G4-29	Most recent report (if any).	Fully	Overview: About this Report (p. 20)		
Report Profile	G4-30	Reporting cycle.	Fully	Overview: About this Report (p. 20)		
Report Profile	G4-31	Contact us.	Fully	Overview: About this Report (p. 20)		
Report Profile	G4-32	Table with Standard Disclosure locations.	Fully	This GRI index.		
Report Profile	G4-33	External assurance statement.	Fully	Overview: About this Report (p. 20)		
Governance						
Governance	G4-34	Governance structure.	Fully	Overview: Governance and Management (pp. 10-11)		
Governance	G4-35	Process for delegating authority.	Fully	Overview: Governance and Management (pp. 10-11)		

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Governance	G4-36	How organization appointed executive level position(s) responsible for sustainable issues, and if report to the organization.	Fully	Overview: Governance and Management (pp. 10-11)
Governance	G4-41	Highest governance body conflicts of interest.	Partially	Code of Conduct <u>Amended Annual Report Form 10K/A 2015</u> (pp. 36-37)
Governance	G4-42	Highest governance body's role in setting purpose, values and strategy.	Partially	Overview: Governance and Management (pp. 10-11)
Governance	G4-51	Remuneration and incentives.	Fully	Amended Annual Report Form 10K/A 2015 (pp. 4-35)

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Ethics and Integ	rity			
Ethics and Integrity	G4-56	Mission statements, codes, principles relevant to sustainability.	Fully	Overview: Chief Sustainability Officer Letter (pp. 5-7) and Our Strategy (pp. 12-13) Keurig Green Mountain Website: Code of Conduct Environmental Policy Climate Change Policy Water Policy Responsible Sourcing Guidelines Statement on Fair Trade
Ethics and Integrity	G4-57	Internal and external mechanisms for seeking advice on ethical and lawful behavior, and organizational integrity.	Fully	Keurig Green Mountain Website: Code of Conduct
Ethics and Integrity	G4-58	Internal and external mechanisms for reporting unethical and unlawful behavior, and organizational integrity.	Fully	Keurig Green Mountain Website: Code of Conduct

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission				
SPECIFIC STAND	SPECIFIC STANDARD DISCLOSURES							
Economic								
Economic perfor	rmance							
Economic Performance	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Annual Report Form 10K 2015 (pp. 4-8, 30-36)				
Economic Performance	G4-EC1	Direct economic value generated and distributed.	Fully	Overview: Our Company (pp. 8-9) Our People and Communities: Community Engagement (pp. 87-89) Annual Report Form 10K 2015 (pp. 37-52)				
Economic Performance	G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Partially	Overview: Materiality analysis (p. 15) Sustainable Products: Understanding Impacts in Our Value Chain (pp. 32-36) Sustainable Products: Our Operations (pp. 41-44) Strong Supply Chains (p. 60) Annual Report Form 10-K 2015 (p. 24) Keurig Green Mountain Website: Climate Change Policy				

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Economic Performance	G4-EC3	Coverage of benefit plan.	Fully	Annual Report Form 10K 2015 (p. 105) The Company has a supplementary defined benefit retirement plan and a supplementary employee retirement plan (collectively the "Plans") for certain management employees in the Canada segment. The cost of the Plans is calculated according to actuarial methods that encompass management's best estimate regarding the future evolution of salary levels, the age of retirement of salaried employees and other actuarial factors. These Plans are not funded and there are no plan assets. Future benefits will be paid from the funds of the Company. For the years ended September 26, 2015, and September 27, 2014, the projected benefit obligation was \$1.2 million and \$1.4 million, respectively, and is classified in other long-term liabilities. Net periodic pension expense was \$0.1 million, \$0.2 million and \$0.3 million for fiscal years 2015, 2014, and 2013, respectively.
Indirect Economi	c Impacts	,	<u>'</u>	
Indirect Economic Impacts	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains (pp. 59-79) Our People and Communities: Community Engagement (pp. 87-89)
Indirect Economic Impacts	G4-EC7	Infrastructure Investments.	Fully	Strong Supply Chains (pp. 60-71) Our People and Communities: Community Engagement (pp. 87-89)

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Indirect Economic Impacts	G4-EC8	Indirect Impacts and extent.	Fully	Strong Supply Chain (pp. 59-70) Our People and Communities Community Engagement (pp. 87-89)
Procurement and	Sourcing P	ractices		
Procurement and sourcing practices	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-77) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Procurement and sourcing practices	FP1	Compliance with company sourcing policy.	fully	Strong Supply Chains: Sourcing Responsibly (pp. 72-77) Keurig Green Mountain website: Responsible Sourcing Supplier Guidelines Conflict Minerals Report
Procurement and sourcing Practices	FP2	Accordance with responsible production standards.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 72-77) Sustainable Products: Product Quality and Safety (p. 40)
Environmental				
Materials				
Materials	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Recyclable K-Cup® Pods (pp. 22-31) and Addressing Product Waste (pp. 37-39) Sustainable Products: Our Operations (pp. 45-47)

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission			
Materials	G4-EN2	Percentage of materials used that are recycled input materials.	Partially - reason for omission	Sustainable Products: Recyclable K-Cup® Pods (pp. 22-31) and Addressing Product Waste (pp. 37-39) and Our Operations (pp. 45-47) Specific percentages of recycled input materials used to manufacture our products is not currently available but we hope to report more in the future.			
Energy							
Energy	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Understanding Impacts in Our Value Chain pp. 32, 35-37) and Our Operations (pp. 41-47) Keurig Green Mountain Website: Climate Change Policy			
Energy	G4-EN3	Energy consumption within the	Fully	Sustainable Products: Our Operations (pp. 41-44)			
		organizations.			Total Therms	% Total	
				Propane/oil	399.788.99	4.0%	
				Natural gas	5,513,833.01	55.2%	
				Electricity	3,608,974.00	36.1%	
				Distribution fuel	466,951.29	4.7%	
Energy	G4-EN4	Energy consumption	Fully	Sustainable Products: Understanding Impacts in Our Va			n Our Value
		outside of the organization.		Chain (pp. 32, 35-37) and Our Operations (pp. 41-44)			
Energy	G4-EN5	Energy intensity.	Fully	Sustainable Product	ts: Our Operation	ns (p. 42)	

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Energy	G4-EN6	Reduction of energy consumption.	Partially	Sustainable Products: Our Operations (pp. 41-44)
Energy	G4-EN7	Reductions in energy requirements.	Partially	Sustainable Products: Understanding Impacts in Our Value Chain (pp. 35-37) and Our Operations (pp. 41-44)
Water				
Water	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Understanding Impacts in our Value Chain (pp. 32-35) and Our Operations (pp. 46-47) Clean Water for Everyone (pp. 48-58) Keurig Green Mountain Website: Water Policy
Water	G4-EN8	Total water withdrawal.	Fully	Sustainable Products: Our Operations (pp. 46-47) All of our operational water use is from municipal water sources.
Biodiversity				
Biodiversity	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Clean Water for Everyone (pp. 48-57) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Biodiversity	G4-EN12	Significant impacts in and outside of protected areas.	Fully	The primary biodiversity impacts of our business are indirect, occurring far down in our supply chain in the process of coffee growing. We are working to understand and minimize these impacts. For example, we purchase coffee that is Rainforest Alliance, Fair Trade, and organic certified (see Strong Supply Chains: Sourcing Responsibly pp. 74-76), which requires farms to meet rigorous environmental, social, and economic criteria including conserving wildlife and safeguarding soils and waterways. Through our coffee farmer engagement and supply chain outreach programs (see Strong Supply Chains: Sourcing Responsibly pp. 72-79) we are also working to reduce environmental impacts of coffee cultivation. For example, we have outreach programs that help coffee farmers engage in sustainable watershed and habitat management. Through our Farm ID program (See Strong Supply Chains: Sourcing Responsibly p. 74), we are also working to better assess our suppliers and understand their framing practices. This will also help us understand and minimize biodiversity impacts of coffee growing.
Emissions				
Emissions	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Understanding Impacts in Our Value Chain (pp. 32, 35-37) and Our Operations (pp. 41-44, 47) Keurig Green Mountain Website: Climate Change Policy

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Respon	se/Omission	
Emissions	G4-EN15	Direct GHG emissions (Scope 1).	Fully	Sustainable Products: Und Chain (pp. 32, 35-37) and	0 1	
Emissions	G4-EN16	Indirect GHG emissions (Scope 2).	Fully	Sustainable Products: Unc Chain (pp. 32, 35-37) and	0 1	
Emissions	G4-EN17	Other indirect GHG emissions (Scope 3).	Fully	Sustainable Products: Unc Chain (pp. 32, 35-37) and		
Emissions	G4-EN19	Reductions in GHG emissions.	Fully	Sustainable Products: Unc Chain (pp. 32, 35-37) and		
Emissions	G4-EN21	NOx, SOx and other significant air emissions.	Fully	Significant non-GHG air emissions from coffee roasting Total PM CO NOx Formaldehyde Acetaldehyde Acrolein Methylene Chloride CO ₂ VOC SO ₂ Pb	Tons/year 21.7 24.8 80.2 1.6 0.5 0.2 5.89E-03 17064.2 3.7 0.3 2.62E-04	

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission		
Effluents and Wa	aste					
Effluents and Waste	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Recyclable K-Cup® Pods (pp. 22-31), Addressing Product Waste (pp. 37-39), and Our Operations (pp. 44-46)		
Effluents and Waste	G4-EN23	Total weight of waste by type and disposal method.	Fully	Sustainable Products: Our Operations (pp. 45-47)		
Effluents and Waste	G4-EN24	Total number and volume of significant spills.	Fully	We had zero significant spills in 2015.		
Effluents and Waste	G4-EN26	Water bodies affected by discharges of water and runoff.	Fully	We do not significantly affect any water bodies or related habitats with discharges of water and runoff.		
Products and Se	Products and Services					
Products and Services	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Recyclable K-Cup® Pods (pp. 22-31) and Addressing Product Waste (pp. 37-39)		

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Products and Services	G4-EN27	Impact mitigation.	Fully	Clean Water for Everyone (pp. 48-58) Sustainable Products (pp. 21-47)
Products and Services	G4-EN28	Percentage products sold and packaging reclaimed.	Partially	Sustainable Products: Recyclable K-Cup® Pods (pp. 22-31) and Addressing Product Waste (pp. 37-39)
Transport				
Transport	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Understanding Impacts in Our Value Chain (pp. 32, 35-37) Sustainable Products: Our Operations (pp. 41-44)
Transport	G4-EN30	Transportation impacts.	Fully	Sustainable Products: Our Operations (pp. 41-44)
Supplier Environ	mental Asse	essment		
Supplier Environmental Assessment	DMA	Disclosure on management approach.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 72-77) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Environmental Assessment	G4-EN32	Percentage of new suppliers screened.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 72-77) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Supplier Environmental Assessment	G4-EN33	Actual and potential negative environmental impacts in supply chain.	Partially	Clean Water for Everyone (pp. 48-58) Strong Supply Chains (pp. 59-79) Sustainable Products (p. 21) and Understanding Impacts in Our Value Chain (pp. 32-37)
Environmental G	rievance Me	chanisms		
Environmental Grievance Mechanisms	DMA	Disclosure on management approach.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Social: Labor Pra	ctices and D	ecent Work		
Employment				
Employment	DMA	Disclosure on management approach.	Partially	Overview: Governance and Management (pp. 10-11) Our People and Communities: Working at Keurig (pp. 90-92)
Employment	G4-LA1	Employee turnover.	Partially	Our People and Communities: Working at Keurig (p. 90)
Employment	G4-LA2	Employee benefits.	Fully	Our People and Communities: Working at Keurig (pp. 90-92) Part-time employees who work 20 hours or more a week and have been employed one year or more are eligible for medical, dental, and vision insurance, as well as wellness programs, employee assistance programs, and stock purchase plans. Additionally, they can participate in our volunteer and matching donation programs.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Labor Manageme	nt/Relation	s		
Labor Management/ Relations	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Our People and Communities: Working at Keurig (pp. 90-92) Labor and management relations are managed by our Chief Human Resources Officer.
Labor Management/ Relations	G4-LA4	Minimum notice periods.	Fully	Keurig Green Mountain complies with all minimum-notice periods relating to workforce reductions and related operational changes.
Labor Management/ Relations	FP3	Labor disputes and strikes.	Fully	We did not have any industrial disputes, strikes, and/or lockouts in fiscal 2015.
Occupational Hea	lth and Safe	ety		
Occupational Health and Safety	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Our People and Communities: Health and Safety (pp. 93-96) Occupational Health and Safety programs are managed by our Director of Safety, who reports to our Senior Vice President of Pod Manufacturing.
Occupational Health and Safety	G4-LA6	Injury type and rates.	Partially	Our People and Communities: Health and Safety (pp. 93-96)
Occupational Health and Safety	G4-LA8	Health and safety topics with trade unions.	Fully	In Canada, union trade agreements cover health and safety topics such as the creation of a health and safety committee, provision of personal protective equipment, and health and safety rules.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Training and Ed	lucation			
Training and Education	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Our People and Communities: Working at Keurig (pp. 90-92)
Training and Education	G4-LA9	Employee training hours.	Partially	Our People and Communities: Health and Safety Management (pp. 93-95)
Training and Education	G4-LA10	Skills management and lifelong learning.	Fully	Our People and Communities: Working at Keurig (pp. 90-92)
Training and Education	G4-LA11	Employee reviews.	Fully	100 percent of employees receive regular performance reviews.
Diversity and Ed	qual Opportu	nity		
Diversity and Equal Opportunity	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Our People and Communities: Working at Keurig (p. 92) Diversity and equal opportunity programs are managed by our Chief Human Resources Officer.
Diversity and Equal Opportunity	G4-LA12	Governance body and employee diversity.	Partially - with reason for omission	Our People and Communities: Working at Keurig (p. 92) Employee and Board member age is confidential. Minority group data is not available for our Canadian employees.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Equal Remunera	tion for Won	nen and Men		
Equal Remuneration for Women and Men	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Our People and Communities: Working at Keurig (p. 92) Keurig Green Mountain Website: Code of Conduct Equal remuneration is managed by our Vice President of Compensation and Benefits, who reports to our Chief Human Resources Officer.
Equal Remuneration for Women and Men	G4-LA13	Basic salary and remuneration of women and men.	Partially- reason for omission	Keurig Green Mountain provides equal employment opportunities to all qualified people regardless of ethnicity, religion, gender, age, marital/civil union status, sexual orientation, veteran status, disability, or other legally protected classification. As a signatory to the United Nations Global Compact, we strive to uphold the elimination of discrimination in respect of employment and occupation. We recognize equal remuneration of men and women is a material and important issue. However, specific data on the relative remuneration of women to men is confidential.
Supplier Assessn	nent for Labo	or Practice		
Supplier Assessment for Labor Practice	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains (p. 60) and Sourcing Responsibly (pp. 72-76) Keurig Green Mountain website: Responsible Sourcing Supplier Guidelines

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Supplier Assessment for Labor Practice	G4-LA14	Percentage of new suppliers screened.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain website: Responsible Sourcing Supplier Guidelines
Supplier Assessment for Labor Practice	G4-LA15	Significant impacts for labor practices in supply chain and actions taken.	Partially	Strong Supply Chain: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain website: Responsible Sourcing Supplier Guidelines
Labor Practice G	rievance Me	chanisms		
Grievance Mechanisms for Labor Practices	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Keurig Green Mountain Website: Code of Conduct Responsible Sourcing Supplier Guidelines
Social: Human Ri	ights			
Investment				
Investment	DMA	Disclosure on management approach.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Investment	G4-HR1	Significant investment agreements and contracts.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission		
Non-discriminati	ion					
Non- discrimination	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Our People and Communities: Working at Keurig (p. 92) Keurig Green Mountain Website: Code of Conduct Assurance of nondiscrimination in the workplace is managed jointly by our Chief Human Resources Officer and Senior Counsel.		
Non- discrimination	G4-HR3	Incidents of discrimination.	Partially - reason for omission	Keurig Green Mountain fosters a diverse and inclusive environment, recognizing that diversity strengthens our business. Unlawful discrimination is a violation of our Code, Company policies, and the law, and it has no place at our Company. For more information on our efforts to promote diversity and eliminate discrimination, please see Working at Keurig: Diversity and Inclusion (p. 92 of our Sustainability Report) and our Code of Conduct. Information on specific incidents of discrimination are confidential.		
Freedom of Asso	Freedom of Association and Collective Bargaining					
Freedom of Association and Collective Bargaining	DMA	Disclosure on management approach.	Partially	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines		

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission			
Freedom of Association and Collective Bargaining	G4-HR4	Right to exercise freedom of association and collective bargaining.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines			
Child Labor	Child Labor						
Child Labor	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines			
Child Labor	G4-HR5	Risk for incidents of child labor.	Partially- reason for omission	Please see our Responsible Sourcing Supplier Guidelines and the Capability Building in Guatemala case study (pp. 77-78 of our Sustainability Report) for more on our efforts to assess and eliminate incidents of child labor and forced labor in our supply chain. We plan to report more on risks for incidents of child labor and forced labor in future reports.			
Forced or Compu	Forced or Compulsory Labor						
Forced or Compulsory Labor	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines			

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Forced or Compulsory Labor	G4-HR6	Risk for incidents of forced or compulsory labor.	Partially - reason for omission	Please see our Responsible Sourcing Supplier Guidelines and the Capability Building in Guatemala case study (pp. 77-78 of our Sustainability Report) for more on our efforts to assess and eliminate incidents of child labor and forced labor in our supply chain. We plan to report more on risks for incidents of child labor and forced labor in future reports.
Security Practice	S			
Security Practices	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Security Practices	G4-HR7	Security personnel trained in human rights policies or procedures.	Fully	Keurig Green Mountain does not employ security personnel outside of the United States and Canada.
Indigenous Right	S			
Indigenous Rights	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Indigenous Rights	G4-HR8	Rights of indigenous peoples.	Fully	We received zero reports of incidents of violations involving rights of indigenous people in fiscal 2015.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Assessment				
Assessment	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Assessment	G4-HR9	Operations subject to human rights reviews or impact assessments.	Fully	We do not conduct human rights reviews or impact assessments in our facilities. All our direct operations are in the U.S. and Canada, where we believe the risks for human rights issues to be low. We focus our human rights efforts on our supply chain.
Supplier Human	Rights Asses	sment		
Supplier Human Rights Assessment	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Human Rights Assessment	G4-HR10	New suppliers screened using human rights criteria.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Human Rights Assessment	G4-HR11	Negative human rights impacts in the supply chain.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Human Rights G	rievance Med	chanisms		
Human Rights Grievance Mechanisms	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Human Rights Grievance Mechanisms	G4-HR12	Grievances about human rights impacts.	Partially - reason for omission	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
				We report all material legal proceedings in our <u>Annual Report Form 10K 2015</u> (pp. 108-114). None of these include human rights grievances. Other information about human rights grievances is confidential.
Social: Society				
Local Communit	ies			
Local Communities	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Clean Water for Everyone (pp. 48-58) Our People and Communities: Volunteerism (pp. 85-86) and Community Engagement (pp. 87-89) These programs are managed by our Manager of Community Relations.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Local Communities	G4-S01	Percentage of operations with local community engagement, impact assessments, and development programs.	Fully	Clean Water for Everyone (pp. 48-58) Our People and Communities (pp. 81-89) 100% of our operations have implemented local community engagement programs.
Healthy and Affor	rdable Food	l		
Healthy and Affordable Food	FPSS DMA	Disclosure on management approach.	Fully	We are working to improve food security within our coffee supply chain, which we believe is the most significant issue related to healthy and affordable food within our value chain. For years, we have been working to address the "lean months," or recurring periods of food insecurity among our coffee farmers. For more information, see our 2013 Sustainability Report (pp. 50-54) and our 2012 Sustainability Report (pp. 25-28)
Healthy and Affordable Food	FPSS HFA	Healthy and affordable food.	Fully	See note for Healthy and Affordable Food DMA.
Anti-Corruption	1			
Anti-Corruption	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Keurig Green Mountain Website: Code of Conduct

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Anti-Corruption	G4-SO4	Anti-corruption policies and procedures.	Partially	Overview: Governance and Management (pp. 10-11) Keurig Green Mountain Website: Code of Conduct Our Code of Conduct covers anti-corruption policies.
Anti-competitive	Behavior	I		
Anti-competitive Behavior	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Keurig Green Mountain Website: Code of Conduct
Anti-competitive Behavior	G4-S07	Legal actions for anti- competitive behavior, anti-trust, and monopoly practices.	Partially	We report all material legal proceedings in our Annual Report Form 10K 2015 (pp. 108-114).
Compliance			l	
Compliance	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Compliance is managed by our Chief Legal Officer.
Supplier Assessm	ent for Imp	acts on Society		
Supplier Assessment for Impacts on Society	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Supplier Assessment for Impacts on Society	G4-S09	New suppliers screened.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Assessment for Impacts on Society	G4-S010	Supply chain impacts.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 72-76) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Grievance Mecha	nisms for In	npacts on Society		
Grievance Mechanisms for Impacts on Society	DMA	Disclosure on management approach.	Partially	Overview: Governance and Management (pp. 10-11) Keurig Green Mountain Website: Code of Conduct Responsible Sourcing Supplier Guidelines
Social: Product R	esponsibilit	y		
Customer Health	and Safety			
Customer Health and Safety	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Product Quality and Safety (p. 40)
Customer Health and Safety	G4-PR1	Product and service categories for which health and safety impacts are assessed.	Partially with reason for omission	Sustainable Products: Product Quality and Safety (p. 40) We maintain a commitment to product safety and quality throughout our sourcing and manufacturing processes. We do not track the specific percentage of products assessed for health and safety impacts and improvements.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Customer Health and Safety	FP5	Food safety certifications.	Fully	All of our facilities have Safe Quality Food (SQF) Level 3 food safety certifications. For more information on this certification program, please see http://www.sqfi.com/about-sqf/ .
Product and Serv	ice Labeling			
Product and Service Labeling	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Sustainable Products: Recyclable K-Cup® Pods (pp. 22-32) and Addressing Product Waste (pp. 37-39) We label all our products appropriately. This work is managed by our marketing department and our Vice President and Associate General Counsel.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Product and Service Labeling	G4-PR3	Product and service information.	Fully - Alternative Indicator	We provide information on sourcing and efforts to reduce environmental/social impacts associated with growing our coffee products through the use of organic, Free Trade, and Rainforest Alliance Certification on our coffee product labels. See p. 76 of our Sustainability Report for information on the percentage of the coffee we purchase that has these certifications. We label our products with information on environmentally responsible disposal methods and we are focused on increasing the recyclability and recycling rates of our products. Product labeling also includes a web link where consumers can get additional information on recycling procedures and programs. With the addition of our recyclable K-Cup pods to our already recyclable Vue®, K-Carafe®, and K-Mug™ products, our consumers can now purchase 70 Keurig products with recyclable cups, and we have promised that by 2020, 100% of our K-Cup® pods will be recyclable. We are also developing programs to increase the recycling rates of our drink pods. See p. 22 of our Sustainability Report for more information.
Marketing Comm	unication			
Marketing Communications	DMA	Disclosure on management approach.	Partially	Overview: Governance and Management (pp. 10-11) Marketing communications are managed by our Chief Marketing Officer.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Customer Privacy	,			
Customer Privacy	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 10-11) Keurig is committed to protecting customer data privacy. View our online privacy policy here: http://www.keurig.com/content/privacy-policy .
Customer Privacy	G4-PR8	Customer privacy.	Partially with reason for omission	Keurig is committed to protecting customer data privacy. View our online privacy policy here: http://www.keurig.com/content/privacy-policy . Specific data about customer privacy breaches is confidential.

Material Issue Boundaries

SUPPLY CHAIN ISSU	SUPPLY CHAIN ISSUES				
Keurig Material Issue	Related GRI Aspects	Boundary outside the organization ¹			
All Supply Chain Issu	ies				
Labor conditions	LA: Supplier assessment for labor practices HR: Supplier human rights assessment HR: Child labor HR: Forced or compulsory labor EC: Procurement and sourcing practices LA: Labor practices grievance mechanisms HR: Human rights grievance mechanisms	Agricultural suppliers, brewer suppliers			
Climate change adaptation	EC: Economic performance	Agricultural suppliers, brewer suppliers, logistics suppliers			
Community development	SO: Supplier assessment for impacts on society EN: Supplier assessment for impacts on society	Agricultural suppliers, supplier communities			
Transparency	None	All stakeholders			
Waste management	EN: Supplier environmental assessment	Agricultural suppliers, brewer suppliers, supplier communities			
GHG emissions	EN: Supplier environmental assessment EN: Emissions (see EN 17 – Scope 3 emissions)	Agricultural suppliers, brewer suppliers, communities			
Agriculture/Ingred	ients Issues				
Farmer/supplier capacity building	EC: Indirect economic impacts	Agricultural suppliers, supplier communities			

¹ External boundaries defined based on stakeholders directly affected by each issue.

Keurig Material Issue	Related GRI Aspects	Boundary outside the organization ¹
Local food security	SO: Supplier assessment for impacts on society Possibly: EC: Indirect economic impacts	Agricultural suppliers, agricultural supplier communities
Land rights	SO: Supplier assessment for impacts on society HR: Supplier human rights assessment HR: Indigenous rights	Agricultural suppliers, agricultural supplier communities
Biodiversity	EN: Supplier environmental assessment EN: Biodiversity	Agricultural suppliers, agricultural supplier communities
Soil health	None	Agricultural suppliers, agricultural supplier communities
Water quality	EN: Supplier environmental assessment EC: Procurement and sourcing practices	Agricultural suppliers, agricultural supplier communities
Water availability	EN: Supplier environmental assessment EC: Procurement and sourcing practices SO: Supplier assessment for impacts on society	Agricultural suppliers, agricultural supplier communities
Certifications	EC: Procurement and sourcing practices	Agricultural suppliers, NGOs, consumers
Genetically modified organisms (GMOs)	EC: Procurement and sourcing practices	Agricultural suppliers, agricultural supplier communities, consumers
Brewer / Packaging	Issues	
Conflict Minerals	LA: Supplier assessment for labor practices HR: Supplier human rights assessment SO: Supplier assessment for impacts on society	Brewer suppliers, supplier communities
Materials of Concern	EC: Procurement and sourcing practices PR: Customer health and safety	Brewer suppliers, supplier communities

SUPPLY CHAIN ISSUES				
Keurig Material Issue	Related GRI Aspects	Boundary outside the organization ¹		
	EN: Products and services			
Primary vs. recycled materials	EN: Materials	Brewer suppliers, supplier communities		

OPERATIONS ISSUES					
Issue	Related GRI Aspects	Boundary outside the organization ²			
Employees Issues	Employees Issues				
Diversity	LA: Diversity and equal opportunity HR: Non-discrimination LA: Equal remuneration for men and women	Employees			
Health and safety	LA: Occupational health and safety	Employees			
Community relations	SO: Local communities	Employees, local communities			
Transparency	None	All stakeholders			
Talent attraction and retention	LA: Employment LA: Training and education	Employees			
Effective corporate culture	None	Employees			
Product design/ Formulation Issues					
Sustainable Brewer	EN: Products and Services EN: Materials EN: Energy	Employees			

²² External boundaries defined based on stakeholders directly affected by each issue.

OPERATIONS ISSUES					
Issue	Related GRI Aspects	Boundary outside the organization ²			
Sustainable Packaging	EN: Products and Services EN: Materials	Employees			
Sustainable Beverage	EN: Energy EN: Water EN: Products and Services	Employees			
Product Safety	PR: Customer health and safety	Employees, consumers			
Capacity building on sustainability	LA: Training and education EN: Products and services	Employees			
Product Manufactur	Product Manufacture Issues				
Energy use	EN: Energy	Employees, local communities			
GHG emissions	EN: Emissions EN: Transport	Employees, local communities			
Climate change adaptation	EC: Economic performance	Employees, local communities, suppliers			
Waste management	EN: Effluents and waste EN: Products and services (specifically EN28 % of products and packaging reclaimed)	Employees, local communities			
Water quality	EN: Effluents and waste EN: Water SO: Local communities EN: Products and Services	Employees, local communities			
Water availability	EN: Water SO: Local communities	Employees, local communities			

Product Use/ Post-Use Issues					
Issue	Related GRI Aspects	Boundary Outside the Organization ³			
All product use/ Pos	All product use/Post-use Issues				
Transparency	None	All stakeholders			
Consumer Health & Wellness	SO: Healthy and affordable food PR: Customer health and safety	Consumers			
Brewer use/ Beverage consumption Issues					
Energy consumption	EN: Energy EN: Products and services	Consumers, local communities			
Water consumption	EN: Products and services	Consumers, local communities			
GHG Emissions	EN: Emissions	Consumers, local communities			
Packaging waste	EN: Products and services	Consumers, local communities			
Brewer end of life	EN: Products and services	Consumers, local communities			
Nutritional benefits	SO: Healthy and affordable food PR: Customer health and safety	Consumers			
Behavior change	PR: Product and service labeling SO: Healthy and affordable food	Consumers			

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³ External boundaries defined based on stakeholders directly affected by each issue.

Product Use/ Post-Use Issues					
Issue	Related GRI Aspects	Boundary Outside the Organization ³			
Data Capture Issues					
Consumer privacy	PR: Customer privacy	Consumers			